



## **Mavenoid's Automated Tech Support Now Available on SAP® App Center**

Now integrated with SAP Service Cloud solution, Mavenoid's Automated Tech Support can help even more companies increase their CSAT scores and support ticket resolution rates, while dramatically lowering costs.

**Stockholm — Dec 4 2019** — Mavenoid today announced that its [Automated Tech Support](#) solution is now available on [SAP® App Center](#), the digital marketplace for SAP partner offerings.

“As a company becomes bigger, certain problems tend to become bigger too,” says Mavenoid co-founder and CEO Shahan Lilja. “Our service is designed to fix one of the most pressing ones – how to scale customer support. Partnering with SAP means we can reach more of the big companies where Mavenoid can have the most impact.”

Mavenoid's Automated Tech Support is particularly useful for hardware manufacturing companies. It uses an AI-powered virtual expert to solve repetitive customer requests before they reach the human support team. For end users it means getting accurate help faster. For suppliers it means saved money, better use of in-house expertise and greater insights from ticket data.

At SAP App Center, businesses can discover approximately 1,800 innovative partner solutions that integrate with and extend SAP solutions. The solutions are SAP-validated and can be sorted by SAP product line, industry, solution type and use-case scenario, creating a seemingly endless supply of opportunities. Find, try, buy and manage SAP partner solutions digitally at [www.sapappcenter.com](http://www.sapappcenter.com).

### **About Mavenoid**

Mavenoid automates tech support through an AI-powered virtual expert, replacing long waits with instant self-service. Major global manufacturers are already using Mavenoid for a wide variety of products: domestic appliances, industrial cranes, water treatment systems, lawn mowers and 3D printers. Mavenoid is quickly establishing its AI platform as the world's leading troubleshooting software.

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